GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3031
ANSWERED ON:04.08.2016
Check in Process at IGI Airport
Sawaikar Shri Advocate Narendra Keshav

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Delhi International Airport Ltd. (DIAL) introduced a system where portable hand held gadgets would facilitate the check-in process at the Indira Gandhi International (IGI) airport at New Delhi;

(b) if so, the details thereof;

(c) whether the new system have found to be commuter friendly and easy handling;

(d) if so, whether the Government would consider extending the system in other international airports in the country and busy domestic airports also; and

(e) if so, the details thereof ?

Answer

Minister of State in the Ministry of CIVIL AVIATION

(Shri Jayant Sinha)

(a) & (b): Yes Madam. Indigo Airlines, the highest passenger load carrier at Terminal 1 and Jet Airways & Vistara at Terminal 3 are already using hand-held check-in devices.

(c): Yes Madam. As per the feedback received, there is a positive response to the facility from the passengers.

(d) & (e): Government is always willing to consider new technologies to enhance better traveling experience to the passenger in consonance with the airport and airline operators.